**Appendix II: Interview guide**

**Questions to the healthcare professionals:**

* What is your opinion about the current project?
* What are your experiences so far?
* What are your experiences providing individualized attention?
* How do the residents respond to the individualized attention?
* Do the residents have a preference for particular activities? Do these preferences differ between residents?
* Have you talked to family members about their experiences with the intervention (positive/negative)?
* Which problems do you encounter? For example practical issues, problems with the work schedule, strengths and weaknesses of the intervention.
* Do you notice any overall (24/7) changes in the behavior of the residents (not during the intervention)?

Additional questions at the second post-test

* What is your opinion about the project (at the end of the project)?
* How do you think this project should be continued?

**Questions to the family members:**

* Are you familiar with the interventions focusing on individualized attention?
* What do you think of the implementation of this project?
* Did you attend a session in which the individualized attention was provided?
* Have you noticed any changes in behavior or quality of life of your family member? If so, which positive or negative changes have you noticed?
* Overall, does the additional individualized attention have an effect on your family member?